# Daniel Her

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### **SUMMARY**

From social work to software, I've channeled my dedication to helping others into crafting tech-driven solutions that simplify complexity and empower clients. Fueled by a passion for problem-solving and a vision for cloud innovation, I'm committed to bringing fresh, impactful results as a Cloud Engineer.

### **EDUCATION**

Western Govenor's University	Salt Lake City, UT
Bachelor of Science in Computer Science	August 2024
University of California, Berkeley	Berkeley, CA
Master's Degree in Social Welfare specializing in Strengthening Children, Youth, and Families	May 2022
Bachelor of Arts in Social Welfare	May 2019

### EXPERIENCE

### Junior Cloud Support Engineer

Los Angeles, CA

Cloud Engineer Academy

November 2024 – Present

- Resolved complex technical issues in cloud environments, improving resolution times and minimizing downtime
- Automated deployment pipelines using IaCode, reducing deployment times by 40% and increasing overall efficiency
- Implemented robust security measures and best practices, ensuring a highly secure and resilient cloud infrastructure

Software Engineer

Los Angeles, CA

Independent Contractor

July 2024 – Present

- Partnered with clients to architect full-stack applications and deliver technical solutions to achieve business goals
- Developed software that automates vendor purchasing for a small business, cutting monthly operational costs by ~\$2k
- Translated technical constraints, enabling clients to make informed decisions and accelerate project timelines by 25%

#### Social Work Solutions Specialist

Belmont, CA

San Mateo County, Human Services Agency

June 2022 – August 2024

- Optimized data entry processes, reducing paperwork generation from 1.3 hours to 1 hour, a 25% efficiency gain
- Collaborated with development teams to improve user interface functionality for organizational applications
- Developed user guide that simplified resource navigation, reducing the number of client help requests by 50%

# **PROJECTS**

### <u>Visitor Counter</u> | AWS, Terraform, YAML, Python, Javascript, HTML, CSS

October 2024

- Deployed with AWS S3, CloudFront, and Route 53 with HTTPS, achieving 99.99% uptime and 50% faster load times
- Built a dynamic visitor counter using AWS Lambda, API Gateway, and DynamoDB for a serverless infrastructure
- Automated infrastructure deployment and management with Terraform and a CI/CD pipeline via GitHub Actions

#### **BreadBasket** | React.js, Node.js, MongoDB, Firebase

July - October 2024

- Developed a React.js frontend and Node.js backend, fully deployed on AWS and connected through a REST API
- Integrated email notifications using Nodemailer for order placements, achieving 100% delivery success
- Generated automated daily reports, significantly reducing manual reporting time by up to 12 hours per week

## Match Predictor | Python, Tkinter, Pickle

April - June 2024

- Implemented a machine learning model to predict dating matches, analyzing user attributes for tailored predictions
- Developed an interactive interface with Tkinter, featuring data visualizations in Matplotlib to enhance user insights
- Achieved 85% prediction accuracy with Polynomial Features and Ridge Regression, optimizing forecasting precision

### SKILLS & CERTIFICATIONS

Technologies & Frameworks: JavaScript, React, Node.js, Python, Java, Spring Boot, C++, SQL, HTML, CSS Tools & Platforms: AWS, Linux, Git, GitHub, GitLab, Docker, Cypress, Postman, Terraform, Cloudformation Certifications: AWS Solutions Architect - Associate, LPI: Linux Essentials, ITIL 4 Foundation: IT Service Management